

CONTRACT

JOB NUMBER / NAME _____

TODAY'S DATE _____

YOUR TEMPLATE APPOINTMENT

- All details must be confirmed prior to scheduling a template. Customer must be on site at time of template to confirm all information in writing.
- Please have all cabinets installed and set in their permanent position and level. After template, cabinets must not move. Salem Stone Design will not level or adjust cabinets. Salem Stone Design HIGHLY recommends that NO ADJUSTMENTS be made after the completion of a template. If cabinets are adjusted after the completion of a template, a secondary template must be completed at an additional charge of \$150.00. Salem Stone Design's success rate is highest if we are able to template on bare cabinetry (no existing countertops). If your project is an existing kitchen or remodel and your existing countertops cannot be removed before your scheduled template, the countertops must be cleared off and no fixtures, dishes, décor, etc. are to be left of the existing countertop. By choosing to template over an existing countertop, you are acknowledging that you understand the possibility for unnecessary gapping and acknowledge that Salem Stone Design cannot be held responsible for said possible gapping. Tear out and disposal services are available at an extra service charge. Should the customer choose to hire Salem Stone Design to complete a tear out service, Salem Stone Design cannot be held responsible for any patchwork that may be required after the tear out of your old countertop, including but not limited to wallpaper, tile, spackle, trim, mirrors, etc. Salem Stone Design cannot accept any responsibility for the integrity of the cabinets or any knee walls after removal of the old countertops. Should Salem Stone Design determine that there is an issue with your cabinets, the determination, if possible, will be made at the time of template and Salem Stone Design reserves the right to re-schedule your template and/or installation until proper adjustments have been made.
- All items-appliances/faucets/sinks/down draft/ affecting measurements will need to be onsite. Apron front/farm sinks must be installed prior to our template visit, unless the sink manufacture suggests otherwise.
- Salem Stone Design uses customer supplied measurements to provide an estimate. ****Pricing may change based on accurate measurements taken during the Template Appointment****

INITIAL _____

YOUR INSTALLATION APPOINTMENT

- **Due to the nature of heavy weight of the stone, some minor damage may occur to existing backsplashes, cabinets/wall covering, flooring and or paint during tear-out. Salem Stone Design is NOT responsible for any damages including but not limited to plumbing, existing sinks, or faucets. All efforts will be taken to minimize any damage.**
- All plumbing must be completely disconnected prior to install arrival. This includes all plumbing connected to sinks and all removal of faucets from the countertops. Salem Stone Design WILL NOT perform any plumbing work. We recommend having a plumber ready to re-connect all plumbing at least 12 hours (minimum) after installation.
- We ask that you DO NOT schedule any other trades such as plumbing, electrical work, floor preparation, etc on the same day as Salem Stone Design is scheduled to be in your home. Should there be other trades scheduled at the same time as our services, we reserve the right to reschedule your installation.
- AM appointments will typically arrive between 8am-12pm, PM appointments will typically arrive between 12pm-7pm
- Stone can be unpredictable, so delays are possible. We do our best to forecast difficult installs but some delays will be beyond our control.
- Installation requires walls and cabinets to be properly prepared for installation, which includes, but is not limited to, structurally sound, straight, level and square walls and cabinets. Lack of proper preparation may cause poor installation and poor seam fit or inconsistent countertop overhang and placement.
- **Final balance is due prior upon completion of install when we call to set installation appointment. Some installs require a return visit. Salem Stone Design will work diligently to complete your project but the final balance is still required prior to after the initial install.**
- Based upon the size and type of material used, brackets may be necessary. The minimum charge for brackets is \$75 each and will be used at the discretion of the installer and based on the need to safely secure the project.
- Salem Stone Design does not mount or recommend mounting a dishwasher to the countertops. If a dishwasher is not mounted to the cabinetry, we recommend using a dishwasher mounting bracket, which can be supplied

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at an additional and minimal charge.

- If the countertops are not correct, we need to be notified immediately (within 72 hours). We will not be responsible for any work that is done after the countertops are installed, including but not limited to tile, plumbing, painting, wallpaper, etc.

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SEAMS

Salem Stone Design uses the best technology to make your seams as unnoticeable as possible, but no seams are invisible. Seams will be seen and felt. Final seam location is at the discretion of Salem Stone Design. Our method in choosing seam locations is two part: Do as few seams as possible and be able to transport, install, and preserve your stone as safely as possible.

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NATURE OF STONE

Stone countertops are beautiful, polished rocks. Natural variations in the stone occur and enhance the beauty. Fissures, pits, voids, dull spots, textural differences, and thickness variations are not considered defects and will not warrant a remake or discount. If you chose remnants for the project, only remnants will be used for reworks.

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RIGHT TO REMEDY

Stone is very unpredictable. Salem Stone Design takes great care in building your countertops but occasionally reworks may occur. Salem Stone Design has a right to remedy the countertops and complete the installation as agreed upon.

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FINISH WORK

Occasionally, due to the scope of an install, 'finish work' may need to be done. Salem Stone Design does not perform the finished work. Examples of finished work might include: Reinstalling trim that had to be removed to complete install, drywall work due to unavoidable damage from uninstalling and installing tops, any electrical work, and all plumbing.

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SPECIAL INSTRUCTIONS _____

I UNDERSTAND THE ABOVE PROVIDED INFORMATION AND ACCEPT THE CONDITIONS

PRINTED NAME _____

SIGNATURE _____

DATE _____